



DIGITAL MILLENNIUM COPYRIGHT ACT POLICY AND PROCEDURES

1. Introduction.

- 1.1. White Cloud Communications US, LLC, DBA: Broadline is committed to complying with U.S. copyright and related laws, and under the Company's Acceptable Use Policy section 2.1(c) requires all customers and users of the Service to comply with these laws. Accordingly, you may not store any material or content on, or disseminate any material or content over, the Service (or any part of the Service) in any way that constitutes an infringement of third party intellectual property rights, including rights granted by U.S. copyright law.
- 1.2. Owners of copyrighted works who believe that their rights under U.S. copyright law have been infringed may take advantage of certain provisions of the Digital Millennium Copyright Act of 1998 (the "DMCA") to report alleged infringements.

2. Right to Terminate.

- 2.1. It is the Company's policy in accordance with the DMCA and other applicable laws to reserve the right to terminate the Service provided to any customer or user who is either found to infringe third party copyright or other intellectual property rights, including repeat infringers, or who the Company believes in its sole discretion is infringing these rights. White Cloud Communications US, LLC, DBA: Broadline may terminate the Service of any such customer or user at any time with or without notice.

3. Notifications.

- 3.1. Copyright owners may report alleged infringements of their works that are committed by sending the Company's authorized agent a notification of claimed infringement that satisfies the requirements of the DMCA.
- 3.2. Upon the Company's receipt of a satisfactory notice of claimed infringement for these works, White Cloud Communications US, LLC, DBA: Broadline will locate the customer by the evidence provided by the Copyright Owner.
- 3.3. White Cloud Communications US, LLC, DBA: Broadline will forward the notification to that customer along with a notice of the Company's intent to take further action defined in section 2 of this article if additional violations occur. The customer's account will be noted and a copy of the violation notification from the copyright holder will be stored in the customer's account record.
- 3.4. If a total of 3 violations occur, the account will be suspended in accordance to section 2 until the Company's agent is satisfied the infraction has been remedied.
- 3.5. If the affected customer or user believes in good faith that the allegedly infringing works have been removed or blocked by mistake or misidentification, then that person may send a counter notification to White Cloud Communications US, LLC, DBA: Broadline to be placed in the customer's account file.

4. WCC's Involvement.

- 4.1. In all events, you expressly agree that White Cloud Communications US, LLC, DBA: Broadline will not be a party to any disputes or lawsuits regarding alleged copyright infringement.
- 4.2. White Cloud Communications US, LLC, DBA: Broadline will not release any information of its customers to third parties in accordance with the Cable Privacy Act.

5. Notifications and Counters.

- 5.1. Copyright owners may send White Cloud Communications US, LLC, DBA: Broadline a notification of claimed infringement to report alleged infringements of their works to:
White Cloud Communications US, LLC, DBA: Broadline
150 Progress Way
Owenton, KY 40359
E-mail: customerservice@broadline.com
- 5.2. Copyright owners may use any form of notification of claimed infringement form that satisfies the requirements of Section 512(c)(3) of the U.S. Copyright Act. Under the DMCA anyone who knowingly makes misrepresentations regarding alleged copyright infringement may be liable to White Cloud Communications US, LLC, DBA: Broadline, the alleged infringer, and the affected copyright owner for any damages incurred in connection with the removal, blocking, or replacement of allegedly infringing material.
- 5.3. If a notification of claimed infringement has been filed against you, you can file a counter notification with the Company's designated agent using the contact information shown above. All counter notifications must satisfy the requirements of Section 512(g)(3) of the U.S. Copyright Act.