

Broadlinc SMS Notifications & Alerts

Mobile Terms of Service

White Cloud Communications US, LLC – DBA Broadlinc

1. **Program Description.** Broadlinc will send you SMS messages regarding service outage notifications, billing updates, appointment scheduling, and occasional promotional offers related to our services.
2. **How to Cancel.** You can cancel the SMS service at any time. Just text “STOP” to the short code. After you send the SMS message “STOP” to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time and we will start sending SMS messages to you again.
3. **Need Help?** If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at support@broadlinc.com or [1-855-552-2253](tel:1-855-552-2253).
4. **Carrier Liability.** Carriers are not liable for delayed or undelivered messages.
5. **Message & Data Rates.** As always, message and data rates may apply for any messages sent to you from us and to us from you. You will receive up to 5 messages per month, though frequency may vary based on account activity and service updates. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
6. **Privacy Policy.** If you have any questions regarding privacy, please read our privacy policy: <https://www.broadlinc.com/legal-policies-agreements/privacy-policy/>

Contact & Support

Company: White Cloud Communications US, LLC – DBA Broadlinc

Email: support@broadlinc.com

Phone: [1-855-552-2253](tel:1-855-552-2253)

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This document was prepared for Twilio short code carrier submission.